## Human Services Agencies Resource List for the Literacy Council of Buncombe County

| Name of Agency   | Contact Info  | Description of Services  |
|--|---|--|
| AB Tech Community College www.abtech.edu                 | (828) 254-1921<br>340 Victoria Rd.<br>Asheville, NC 28801   | GED preparation classes – contact Karen Pauly at ext. 207. Compensatory education program for adults with mental retardation – contact Tom Rash at ext. 371. Occupational and public service training, certification & degree programs.  |
| ABCCM www.abccm.org                                      | (828) 259-5300<br>24 Cumberland Ave.<br>Asheville, NC 28801   | Christian non-profit organization providing counseling, food, clothing, furniture & household items & financial assistance for rent/mortgage, utilities, heat, prescriptions & transportation for families experiencing crises. Additional services include emergency shelter, transitional housing, and acute medical & dental care. They also give away book bags at the beginning of the school year.                             |
| Asheville Lyons Eye Clinic                               | (828) 252-5706 eyeclinic01@bellsouth.net 45-A South French Broad Ave. Asheville, NC 28801             | Free screenings for glaucoma, diabetes & vision. Eyeglasses, eye medications, & exams for low-income Buncombe Co. residents.   |
| Asheville Pregnancy Support Services  www.preginfo.org   | (828) 252-1306 – office<br>(800) 395-HELP – after hours<br>947 Haywood Rd<br>Asheville, NC 28806-2634 | Christian non-denominational non-profit offering free pregnancy tests & ultrasounds, counseling, post-abortion support group, parenting classes, maternity & infant clothes, formula, diapers & wipes, cribs, strollers, etc.  |
| Buncombe County Health Department www.buncombecounty.org | (828) 250-5000<br>35 Woodfin St.<br>Asheville, NC 28801   | Mental health services, primary healthcare, case management assistance for pregnant & postpartum women, referrals to community resources, assistance with Medicaid, WIC & other applications, supportive counseling, etc. Most services are provided on a sliding fee scale and eligible participants may receive care at no charge (fees are based on family size & income). Most services available in Spanish as well as English. |
| Catholic Social Services                                 | (828) 255-0146<br>50 Orange St.<br>Asheville, NC 28801  | Pregnancy support, adoption services (international & domestic), immigration services and refugee assistance.  |

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| Community Action Opportunities  www.communityactionopportunities.org | (828) 252-2495<br>25 Gaston St.<br>Asheville, NC 28801  | Helps clients secure & maintain employment, attain educational and/or vocational training, obtain & maintain standard housing, and increase self-esteem. Provides weatherization assistance, case management, life coaches, advocacy, and Head Start Program (3-5 year-old children). Clients must meet income guidelines.  |
| Eliada Child Development www.eliada.org                              | (828) 259-5374<br>2 Compton Drive<br>Asheville, NC 28806  | Preschool & More at Four Programs (weekdays 7:30-2:00, free for qualifying families). After school care (weekdays 2:30-5:30 & 7:00-5:30 on snow days & teacher work days. Transportation from school can be arranged.) Summer Camp (ages 5-13). Prices based on sliding scale.  |
| Employment Security Commission  www.ncesc.com                        | (828) 251-6200 – office<br>(828) 251-6030 – jobs line<br>48 Grove Street<br>Asheville, NC 28801 | File unemployment claims, use free computers, printer & fax machine to submit applications to area employers.   |
| Habitat for Humanity www.ashevillehabitat.org                        | (828) 251-5702<br>30 Meadow Rd.<br>Asheville, NC 28803  | Used furniture, appliances and other items for the home. First-time homebuyer's program.  |
| HelpMate www.helpmateonline.org                                      | (828) 254-0516 – crisis line<br>(828) 254-2968 – office line<br>Asheville, NC                   | Help for victims of domestic violence including 24-hr. hotline, individual counseling, court advocacy, and emergency shelter.   |
| JobLink Career Center www.buncombecounty.org                         | (828) 250-4761<br>Maple Building – AB Tech  | Free employment & training services. Job Club to guide, coach & support job seekers. Résumé writing assistance, interview coaching & prep. Computer resource room with internet for online job searching & training tutorials on MS Office software & beginning keyboarding skills. Financial assistance for training programs available. Most skilled training programs require a GED. |

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| OnTrack Financial Education & Counseling  www.ontrackwnc.org         | (828) 255-5166<br>50 South French Broad Ave. Ste. 227<br>Asheville, NC 28801                 | Consumer education, free budget counseling, debt repayment program, housing counseling, first-time homebuyer's classes, credit review.   |
| Pisgah Legal Services www.pisgahlegal.org                            | (828) 253-0406<br>info@pisgahlegal.org<br>62 Charlotte St.<br>Asheville, NC 28801            | Free advice & help with legal issues for low-income clients in the following areas: housing, domestic violence & abuse, medical care, subsistence income, a quality education, & protection of essential assets.   |
| Salvation Army   | (828) 253-4723<br>204 Haywood St.<br>Asheville, NC 28801                                     | Emergency Shelter, Social Services, Pre-Release Programs, Boys and Girls Club & Teen Center, Thrift Store, Christmas Assistance and Disaster Response.   |
| Three Streams Family Health Center, Inc.  www.threestreamshealth.org | (828) 285-9725<br>1710 Old Haywood Rd.<br>Asheville, NC 28806                                | Christian non-denominational organization providing primary medical care, counseling & pastoral care, medication assistance, and nutritional services. Services are provided to both insured & uninsured patients, and are on a sliding fee scale.   |
| United Way's 2-1-1 Call Center                                       | 2-1-1 from a land line, or (828) 252-4357  | Gives referrals for food, clothing, shelter, childcare services, counseling services, health care, HIV/AIDS testing, job placement & legal assistance.   |
| WNC Community Health Services Ridgelawn Clinic                       | (828) 285-0622<br>10 Ridgelawn Rd.<br>Asheville, NC 28806                                    | Governed by the people that use their services, over 1/2 of board members are patients of the center. Comprehensive primary care, regardless of ability to pay. In addition to medical health care, they also provide access to dental, pharmacy, mental health, & substance abuse services. |
| YWCA New Choices Program www.ywcaofasheville.org                     | (828) 254-7206 x. 113 Director, Jenny Sliker 185 South French Broad Ave. Asheville, NC 28801 | Provides counseling, goal setting, job placement, group support & coordination of access to other services for disadvantaged women and displaced homemakers. Transportation & childcare available on a limited basis.  |

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